

PACKAGING SUGGESTIONS - Wii



Equipment Needed

- Wii console and necessary peripherals that may relate to problem e.g. damaged remote, game disc
- The retail box (or suitable size box, available from your local post office, or large jiffy bag)
- Your freepost label
- A photocopy of your proof of purchase
- Your full name and address



1 Carefully cut out the label from the letter we sent to you. Make note of your repair number (this is shown on the freepost label) for future reference if you need to contact our customer service team.



2 Please remove all games, SD Cards and 3rd party peripherals from the Wii console.



3 Please wrap your console in cling film, to avoid scratching, and place in the box, along with the photocopied proof of purchase and your address details. Stuff the packaging with rolled up newspaper or bubble wrap to secure the item inside.



4 Please close the box to ensure the item is as protected as possible.



5 Once the label has been cut out, affix the label to the box, ensuring the label is not obstructed and the parcel number and barcode are fully visible.



6 Carefully seal the box ensuring that there are no gaps or spaces in the packaging and that the item is secured inside.



7 Take your parcel down to your local post office.



8 Once the package has been dispatched, it is **important** that you retain the proof of posting given to you at the Post Office.