

PACKAGING SUGGESTIONS - DS, DS LITE AND DSi



Equipment Needed

- DS/DS Lite/DSi console
- A padded jiffy bag (twice the size of the product)
- Your freepost label
- A photocopy of your proof of purchase
- Your full name and address
- Suitable packing tools (scissors and tape)



1 Carefully cut out the label from the letter we sent to you. Make note of your repair number (this is shown on the freepost label) for future reference if you need to contact our customer service team.



2 Please ensure that you remove all games, casing, stylus' and screen protectors from the DS.



3 Place inside the packaging, if you have additional broken pieces; please ensure that they are visible.



4 Please include a photocopy of your 'proof of purchase' along with any other additional documentation.



5 Carefully seal the bag ensuring that there are no gaps or spaces and that the item is secured inside. Fold the bag over to ensure the item is as protected as possible.



6 Affix the label to the jiffy bag ensuring that the label does not obstruct the parcel number and that the barcode is fully visible.



7 Take your parcel down to your local post office.



8 Once the package has been dispatched, it is **important** that you retain the proof of posting given to you at the Post Office.